



Colfax County Detention Center Goes Hi-Tech The Vigil Maldonado Detention Center, located in Raton is one of a handful of New Mexico County Detention Centers to use state of the art x-ray technology in its fight against drugs and weapons entering the facility. “The goal is to provide a safe and secure environment for both detainees and staff while successfully prosecuting those detainees attempting to smuggle contraband into our facility,” said Warden Monte Gore. Over the next two weeks, detention officers will be learning how to operate the advanced body scanning equipment. Detention officers will be required to pass a 50-question written exam in order to become certified in the operation of the advanced body scanning equipment.

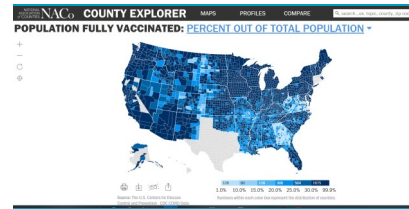
The scanner is designed to identify contraband inside a detainee’s body or clothing that traditional searches could not do. The scanner also can download the x-ray for evidence. Colfax County Sheriff, Leonard Baca assigned a detective to learn about the capabilities of the new system. County Manager Mary Lou Kern, who was instrumental in obtaining the technology, is excited that the Detention Center is moving forward to improve safety and security and at the same time reducing liability for Colfax County.

Can Disney's Customer Service Model Work in Government? ~Governing.com

In the public sector, customer service can easily devolve to “our way or the highway.” The head of the Arlington, Texas, planning department is transforming its service culture into a place where your “dream comes true.”

The concepts used by Disney form the acronym “I.C.A.R.E.” – Impression, Connection, Attitude, Response, and Exceptionals. Following the Disney notion that a worker who comes to work happy will be more able to make others happy can ‘put some spark’ in their work and with customers. The shifts in attitude can have a contagious, cumulative effect. Being customer-friendly in your plan review and permitting and inspection processes translates into more business and more revenue for your county.

Perception is that people go to county offices and expect a bad experience. Small changes to your work culture can help your county connect with your community and your small businesses. Remember, we are all customers somewhere else, and we need to treat our customers as well as we want to be treated.

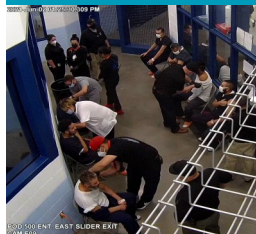


NACo's latest County Explorer Data Updates

Includes the latest vaccination rates by county, vaccine hesitancy data, county investments in health and hospitals, and county involvement in local health departments, hospitals, and long-term care facilities, among other indicators. Check it out [HERE](#).

Luna County Detention Center Detainees Achieve over 75% Vaccination Rate!

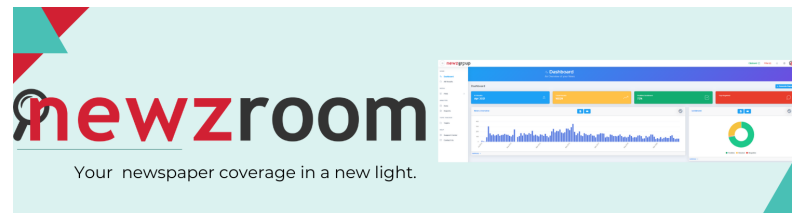
As of June 23, 2021, the Luna County Detention Center achieved a 77% fully vaccinated rate for 259 detainees out of 337. Their medial team partnered with Walgreens to administer shots and educate detainees about the vaccine. Interim Detention Director/Fire Chief Pablo Montoya and former Luna County Compliance Manager Tyler Massey were instrumental in helping detainees learn about how the COVID-19 virus can spread, the risks involved in not receiving the vaccine, and the effectiveness of the vaccine.



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SAVE THE DATE
NEW MEXICO COUNTIES
Annual Conference
Leña COUNTY
September 21-23, 2021
Additional Details and Registration Coming Soon!



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[NM County Quick Start \(newzgroup.com\)](#)

Counties can log in and click on ‘Topic Tracker’ to find older press articles related to your county. Username: NMCCounties Password: countynewZ For questions, contact Jenn Langdon, 800-474-1111 or jlangdon@newzgroup.com.

Rural Innovation Stronger Economy Grant Program

RISE program supports jobs accelerator partnerships to improve rural/energy communities creating high wage jobs. Deadline **August 2, 2021** \$10 million, 7 awards

Juneteenth becomes a federal holiday

Juneteenth, or Freedom Day, celebrates the end of chattel slavery in the U.S., specifically commemorating the announcement of General Order Number 3 by Union Army General Gordon Granger proclaiming freedom from slavery in Galveston, Texas.

NACo member vote totals and candidate platforms

During NACo’s 2021 Annual Conference, delegates from member counties will cast their votes for a new executive leadership team and new policy positions for the American County Platform. Read platform statements from the three candidates for NACo second vice president.

Tue Jun 29 Noon Understanding Eligible Uses of the Fiscal Recovery Fund: Public Health Response Register

Check out more news and photos at www.facebook.com/pg/nmcounties33/posts County employment opportunities [here](#) New Employee? Add Directory updates [here](#)

Link to NMC Meetings Annual Calendar
Link to NMC Loss Prevention Trainings RSVP
All trainings open to county elected officials & employees

- Tue, Thu in June** NM EDGE classes starting June 8, Live Online
- Thu Jun 24** Special NMCIA Board Zoom meeting, 1-3PM
- Wed Jun 30-1** Instructor Development Reasonable Suspicion Supervisor Training, 8-4PM ABQ
- Fri Jul 9-12** NACo Annual Conference hybrid in person/virtual Prince George County, MD
- Tue Jul 13-15** Internal Affairs Administrative Investigation ABQ
- Mon Jul 19-23** Verbal De-escalation Instructor Development Training 8AM-5PM each day ABQ
- Mon Jul 26-30** OSHA 30 Hr Outreach Training 8AM-5PM San Juan County
- Wed Aug 4-5** OSHA 10 Hr Outreach 8AM-4PM Torrance County
- Fri Aug 6** NMC Board of Directors meeting 8:30AM TBD
- Tue Aug 17-20** NMML Annual Conference ABQ TBD
- Wed Aug 18** NMCIA Pool Board meeting 8:30AM hybrid, location TBD
- Thu Aug 26-27** OSHA 10 Hr Outreach 8AM-4PM Guadalupe County
- Mon Aug 30-3** First Line Supervisor 40 Hr 8AM-5PM ABQ
- Wed Sep 8** Legislative Initiatives Review 11AM TBD
- Wed Sep 8-9** OSHA 10 Hr Outreach 8AM-4PM McKinley County
- Sep** Gathering of Counties TBD
- Tue, Thu in Sep** NM EDGE classes 9/14, 9/16, 9/21, 9/23, 9/28, 9/30 Live online
- Thu Oct 7-8** NMC Board of Directors legislative meeting 2PM & Board meeting 8:30AM TBD