



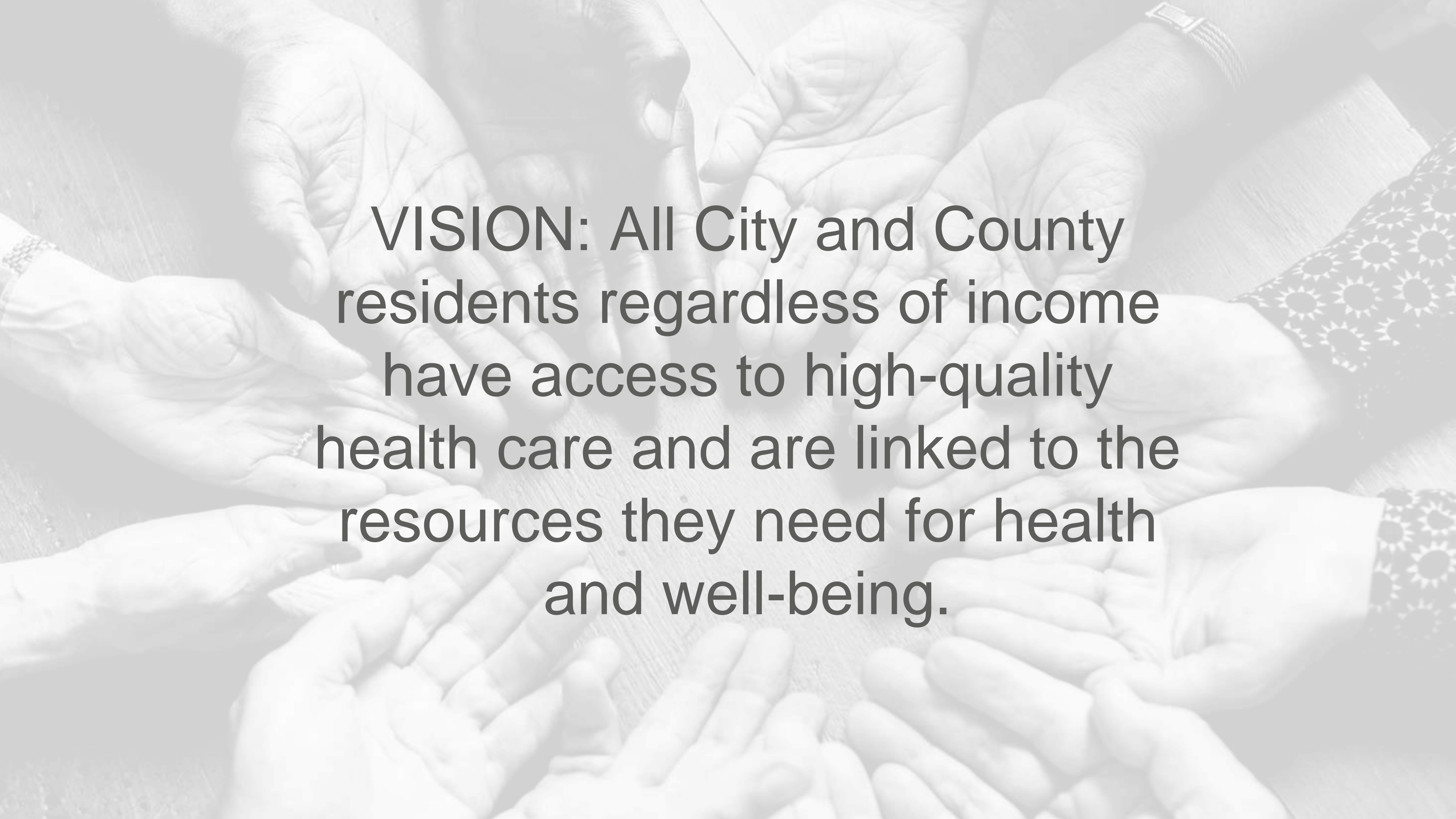
COMMUNITY  
is our Greatest Resource

# CONNECT

A SANTA FE COUNTY + CITY OF SANTA FE COMMUNITY PARTNERSHIP

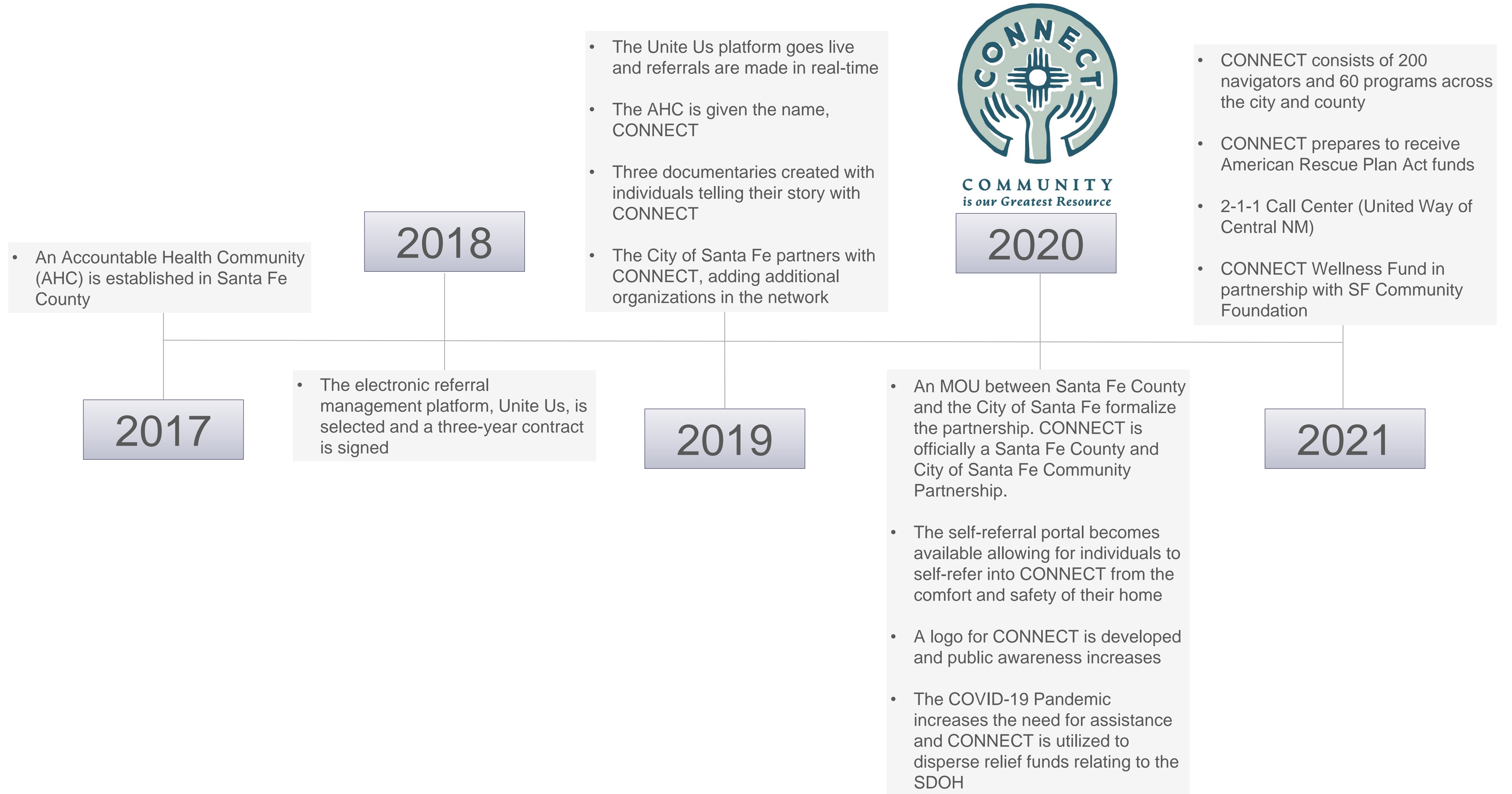
New Mexico Counties  
2022 Legislative Conference  
January 19, 2022





VISION: All City and County residents regardless of income have access to high-quality health care and are linked to the resources they need for health and well-being.

# The CONNECT Network



# Shared Data and Alignment

- CONNECT navigators utilize the Unite Us platform collecting the same data points on; demographics, needs, outcomes and flexible fund use.
- All navigators screen for the Social Determinants of Health and conduct an evaluation screen.
- All participants are asked the same questions from SDOH needs to behavioral and physical health and more.
- This is a step forward in aligning data, using the same terms/questions across a network of close to 60 programs across the city and county of Santa Fe.

# Any Door Approach...

- You can find a navigator at any CONNECT organization such as Santa Fe Recovery Center, St. Elizabeth Shelter, Las Cumbres Community Services, La Familia Medical Center...
- Self-referral portal:  
[www.santafenm.gov/connect](http://www.santafenm.gov/connect) or [www.santafecountynm.gov/connect](http://www.santafecountynm.gov/connect)
- 2-1-1 (United Way of Central New Mexico)



# CONNECT Funding

- Santa Fe County Community Services Department invested \$3 million for the startup of CONNECT utilizing indigent funds.
- Santa Fe County and the City of Santa Fe contract with participating organizations to provide navigation services. Santa Fe County alone contributes \$2.1 million annually to CONNECT. This includes flexible funds for County contracted organizations and subscription for the Unite Us platform for all of the 200+ navigators who utilize the platform. The City of Santa Fe contributes an additional \$2.1 million annually for a total local government commitment of \$4.2 million annually.
- Since March 2020, CONNECT dispersed over \$8.4 million in federal COVID-19 relief funds and County and City funds to organizations to benefit those community members most in need.

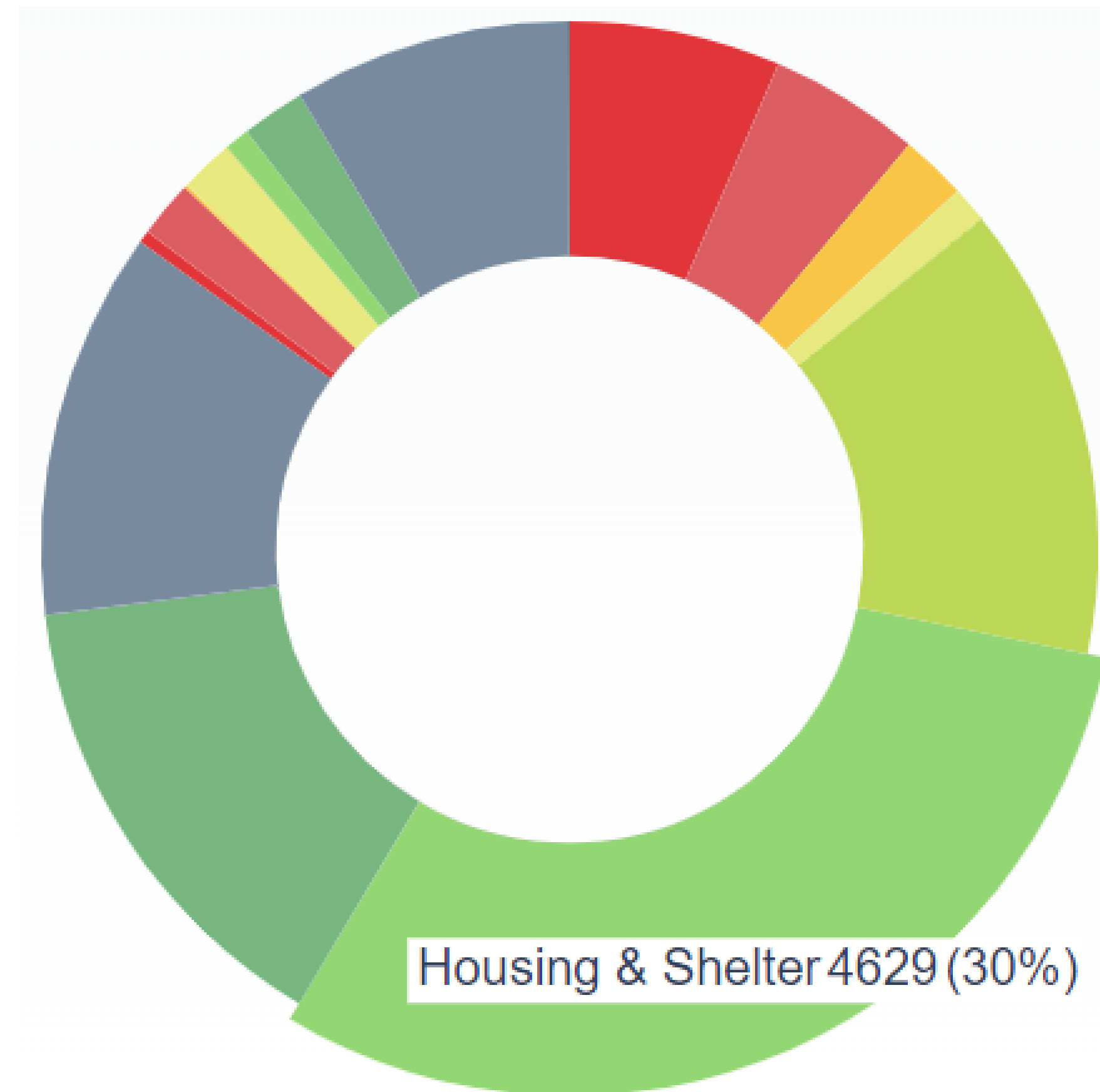
Big Brothers Big Sisters Mountain Region, Boys & Girls Clubs of Santa Fe/Del Norte, Cancer Foundation for New Mexico, Catholic Charities - Santa Fe, Chainbreaker Collective, CHRISTUS St. Vincent Regional Medical Center, City of Santa Fe Fire Dept. Mobile Integrated Health Office (MIHO), Coming Home Connection, Communities In Schools of New Mexico, Connection Outreach & Overdose Prevention (COOP), Consuelo's Place, Earth Care, Espanola Pathways Shelter, Fathers New Mexico, **First Choice Community Healthcare**, Inc., First Judicial District Attorney's Office, Foundation for Monte del Sol-Casa Program for Homeless Youth & Families, Gerard's House, Girls Incorporated of Santa Fe, **Growing Up New Mexico**, **Interfaith Community Shelter**, Kitchen Angels, **La Familia Medical Center**, **Las Cumbres Community Services**, Literacy Volunteers of Santa Fe, Many Mothers, New Mexico Coalition to End Homelessness, NAMI Santa Fe, New Vistas, New Mexico Solutions, Northern New Mexico Children's Collaborative, Salvation Army, Santa Fe County Adult Detention Facility, Santa Fe County Community Services, Santa Fe County DWI Compliance Monitoring and Tracking Program, Santa Fe County Housing ROSS Program, Santa Fe County Teen Court, Santa Fe Dreamers Project, Santa Fe Indigenous Center, **Santa Fe Public Schools Adelante**, Santa Fe Recovery Center, Santa Fe Veterans Alliance, SF Community Services (Central Hub), **SFPS Teen Parent** Program, Somos Un Pueblo Unido, **St. Elizabeth Shelter**, TeamBuilders Behavioral Health, The Food Depot, **The Life Link**, The Sky Center/NM Suicide Intervention Project, Transformative Justice Initiative, Youth Shelters and Family Services, YouthWorks

# The CONNECT Network

Since April 2019, CONNECT has served **6,829** unique individuals using our network referral management platform, Unite Us.

Housing and shelter continues to be the number one need, followed by income support and food assistance.

The self-referral portal alone has received **3,569** assistance requests since it was made available April 2020.



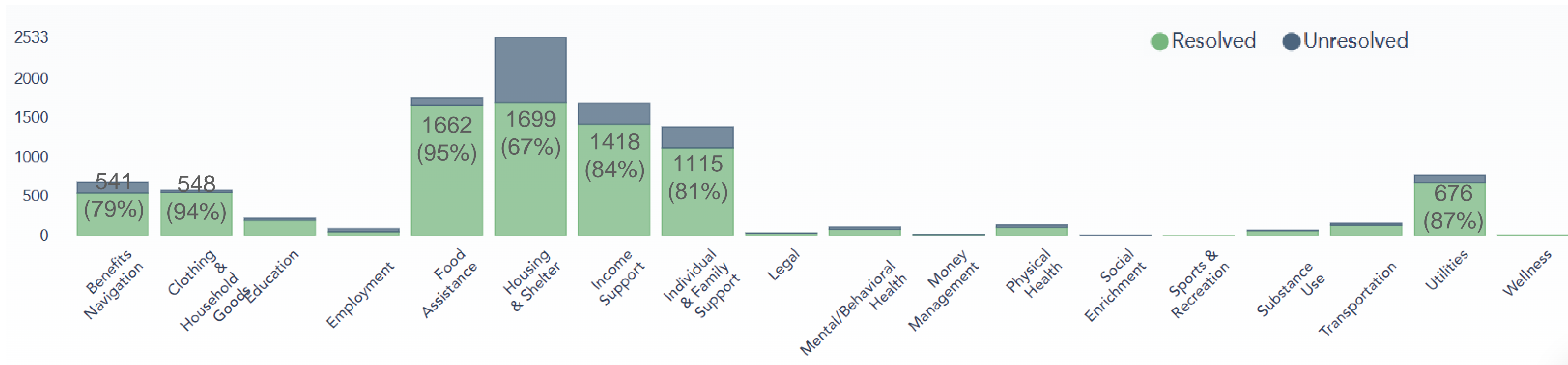
Benefits Navigation	985	(6%)
Clothing & Household Goods	707	(5%)
Education	308	(2%)
Employment	168	(1%)
Entrepreneurship	1	(0%)
Food Assistance	2123	(14%)
Housing & Shelter	4629	(30%)
Income Support	2205	(14%)
Individual & Family Support	1811	(12%)
Legal	57	(0%)
Mental/Behavioral Health	264	(2%)
Money Management	15	(0%)
Physical Health	244	(2%)
Social Enrichment	8	(0%)
Sports & Recreation	1	(0%)
Substance Use	116	(1%)
Transportation	297	(2%)
Utilities	1288	(8%)
Wellness	9	(0%)
Total	15236	



# CONNECT Success

Outcome level data is tracked and available in real-time.

- Housing: 1699 (67%) requests were resolved.
- Food Assistance: 1662 (95%) requests were resolved.
- Income Support: 1418 (84%) requests were resolved.
- Utility Assistance, 676 (87%) requests were resolved.



# Moving Forward

- Growth and Sustainability
- American Rescue Plan Act (ARPA) Relief Funds
- Stabilization of CONNECT Post COVID-19
- Growing Philanthropic Partnerships and Contributions
- Telling the Stories of CONNECT
- Possible Regional and Statewide Growth
- Continued Evaluation



# THANK YOU!

## Questions?

Jennifer N. Romero, Santa Fe County Health Care Assistance Program Manager

[jnromero@santafecountynm.gov](mailto:jnromero@santafecountynm.gov)

[www.santafecountynm.gov/connect](http://www.santafecountynm.gov/connect)

Photo credit SAYRA